

BUSINESS STUDIES: PAPER I

EXAMINATION NUMBER

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ANSWER BOOKLET

SECTION A

QUESTION 1

Indicate the **most correct** answer by making a cross (X) in the column over the corresponding letter for each question.

1.1	A	B	C	D
1.2	A	B	C	D
1.3	A	B	C	D
1.4	A	B	C	D
1.5	A	B	C	D
1.6	A	B	C	D
1.7	A	B	C	D
1.8	A	B	C	D

1.9	A	B	C	D
1.10	A	B	C	D
1.11	A	B	C	D
1.12	A	B	C	D
1.13	A	B	C	D
1.14	A	B	C	D
1.15	A	B	C	D

30

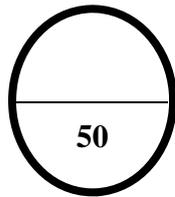
QUESTION 2

2.1	
2.2	
2.3	
2.4	
2.5	

2.6	
2.7	
2.8	
2.9	
2.10	

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SECTION B
QUESTION 3



3.1	3.1.1	
	3.1.2	
	3.1.3	
	3.1.4	

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3.2 Suggest, with a separate strategy for each, how the Pick n Pay management team could effectively deal with each of the following challenges:

3.2.1	The impact of inflation on the price of food products:	(2 marks)
3.2.2	The level of rivalry in the retail industry:	(2 marks)
3.2.3	Employees are unhappy about the staff appraisal system used by Pick n Pay and are threatening strike action:	(2 marks)
3.2.4	Stock theft at Pick n Pay's main warehousing facility:	(2 marks)

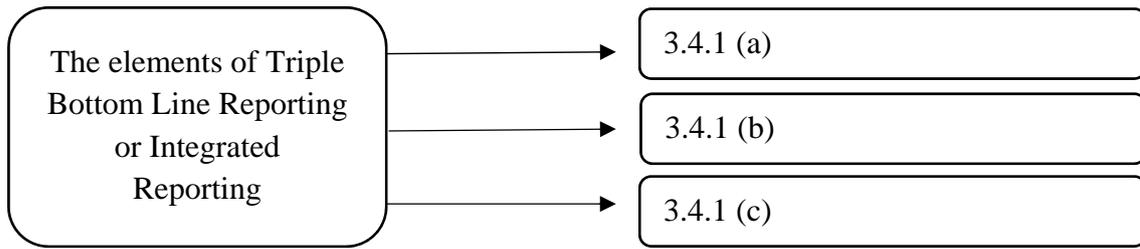
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3.3 Write a description of **ONE PURPOSE** of each of the mentioned Acts.

3.3.1	Labour Relations Act:	(2 marks)
3.3.2	Employment Equity Act:	(2 marks)
3.3.3	Broad Based Black Economic Empowerment Act:	(2 marks)
3.3.4	Skills Development Act:	(2 marks)

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3.4 **THE KING CODE**



3

SUSTAINABILITY – THE KING CODE

3.4.2 Describe the purpose of the sustainability component of the King Code.

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3.4.3 Recommend **THREE** strategies of how Pick n Pay can strive for social sustainability.

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PRINCIPLES OF GOOD CORPORATE GOVERNANCE

3.4.4 For each of the following corporate governance principles, give a separate example of where Pick n Pay can be seen to be implementing them:

(a) Discipline

2

(b) Accountability

2

3.4.5 Give **ONE** objective of the JSE Social Responsibility Index.

2

3.5 With the aid of a separate example for each, justify how the following managerial competencies can lead to the success of Pick n Pay:

3.5.1 Strategic-Action Competency:	(3 marks)
3.5.2 Global Awareness Competency:	(3 marks)
3.5.3 Self-Management Competency:	(3 marks)

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