SECTION A

QUESTION 1

Indicate the most correct answer by making a cross (X) in the column over the corresponding letter for each question.

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QUESTION 2

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SECTION B

QUESTION 3

3.2  Suggest, with a separate strategy for each, how the Pick n Pay management team could effectively deal with each of the following challenges:

3.2.1  The impact of inflation on the price of food products:

3.2.2  The level of rivalry in the retail industry:

3.2.3  Employees are unhappy about the staff appraisal system used by Pick n Pay and are threatening strike action:

3.2.4  Stock theft at Pick n Pay's main warehousing facility:

3.3  Write a description of **ONE PURPOSE** of each of the mentioned Acts.

3.3.1  Labour Relations Act:

3.3.2  Employment Equity Act:

3.3.3  Broad Based Black Economic Empowerment Act:

3.3.4  Skills Development Act:
3.4 **THE KING CODE**

The elements of Triple Bottom Line Reporting or Integrated Reporting

3.4.1 (a)

3.4.1 (b)

3.4.1 (c)

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SUSTAINABILITY – THE KING CODE

3.4.2 Describe the purpose of the sustainability component of the King Code.

- 2

3.4.3 Recommend **THREE** strategies of how Pick n Pay can strive for social sustainability.

- 6

- 3
PRINCIPLES OF GOOD CORPORATE GOVERNANCE

3.4.4 For each of the following corporate governance principles, give a separate example of where Pick n Pay can be seen to be implementing them:

(a) Discipline

(b) Accountability

3.4.5 Give **ONE** objective of the JSE Social Responsibility Index.

3.5 With the aid of a separate example for each, justify how the following managerial competencies can lead to the success of Pick n Pay:

3.5.1 Strategic-Action Competency:

3.5.2 Global Awareness Competency:

3.5.3 Self-Management Competency: